



Indian Institute of Technology Bhilai

invites

e-Tender for providing Kitchen Services at Mess block, Indian Institute of Technology (IIT) Bhilai, Kutelabhata, Durg, Chhattisgarh

Tender No.: IITBh/Admin/2024-25/NIT/Mess/1 dated 04th June 2024

Bid Publishing date : 04th June 2024

Bid submission start date : 20th June 2024

Bid submission end date : 28th June 2024

Contact Us:

Indian Institute of Technology Bhilai

Kutelabhata ,Durg,

Chhattisgarh, India – 492015 www.iitbhilai.ac.in

Tel : 0788 – 2991603 ; email : administration@iitbhilai.ac.in



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Section-I Notice Inviting e-Tender

Online tenders are invited under two-bid system from reputed and experienced service provider on behalf of the Director, Indian Institute of Technology Bhilai for providing **Kitchen Services for Mess block** at IIT Bhilai, Kutelabhata, Durg-492001 as per following schedule:

Tender No	IITBh/Admin/2024-25/NIT/Mess/1
Tender Name	e-Tender for providing Kitchen Services at Mess block, Indian Institute of Technology (IIT) Bhilai, Kutelabhata, Durg, Chhattisgarh
Tender Publishing Date	4 th June 2024
Location of services to be rendered	Permanent Campus at Kutelabhata and Sirsakhurd, Dist. Durg
Period of Contract	Initially for 01 Year, further extendable annually up to 03 years on satisfactory performance of the agency.
Pre-Bid Meeting Date, Time & Venue	11 th June at 11:30 AM at IIT Bhilai, Kutelabhata Campus
Bid Submission Start date	20th June 2024, 10:00 AM
Bid Submission End date	28th June 2024, 03:00 PM
Date of Opening of Technical Bids	29th June 2024, 03:15 PM
Date of Opening of Financial Bid	To be intimated later
Tender Fee (non-refundable)	₹ 5,000/- through SBI i-Collect
EMD	₹ 5,00,000/- through SBI i-Collect MSE's are exempted from the payment of EMD, SMEs should submit a valid MSME certificate.
Performance Bank Guarantee	Performance security of 05% or the prevailing rates issued by the DoE, M/o Finance, GoI will be applicable.
Communication Address	Deputy Registrar (Administration) Indian Institute of Technology Bhilai, Kutelabhata, Bhilai, 491002, Chhattisgarh Phone: +91-788-2991603 Email: administration@iitbhilai.ac.in



- Tender document is available on **CPP Portal** (URL: <https://eprocure.gov.in/eprocure/>) and Institute website i.e. www.iitbhilai.ac.in.
- Instructions regarding submission of online bids are available at URL: <https://eprocure.gov.in/eprocure/>. Bidders are requested to follow the instructions carefully as per the tender document and the instructions given in the above said website. The bidder should go through the tender documents/instructions carefully before submitting/uploading the bids.
- The Institute shall not be responsible for any delay in submission of online Bids. *The Institute reserves the right to accept or reject any bid, relax/withdraw/add any of the terms and conditions contained in the tender documents or cancel the tender without assigning any reason thereof.* Institute's decision in this regard shall be treated as final. No correspondence in this regard will be entertained.
- Changes made in the tender documents due to reasons beyond the control of the Institute will be uploaded on the website only and no additional notification will be issued in Newspaper. Please visit our website regularly for any corrigendum/ amendments and submit the bid documents accordingly.
- The tenderer shall sign and stamp each page of this tender document as taken of having read, understood and comply with tender, the terms and conditions contained herein.
- Manual bid/tender will not be accepted under any circumstances.
- Incomplete bids/ documents not conforming to the directions and terms & conditions given in the tender document (including corrigendum/ addendum) shall be rejected without giving any reason. No verbal or written enquiry will be entertained in respect of acceptance or rejection of the tender.
- The benefit of MSME/ NSIC will be given to the firm registered under micro and small category only.

Registrar
IIT Bhilai



Section-II

CALL INSTRUCTIONS FOR ONLINE BID SUBMISSION

Department of Expenditure has issued the directive to publish the tender document on the Central Public Procurement Portal <http://eprocure.gov.in/eprocure/app>. The bidders are required to submit soft copies of their bids electronically on the CPP Portal using valid Digital Signature Certificates. Below mentioned instructions are meant to guide the bidders for registration on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. For more information bidders may visit the CPP Portal <http://eprocure.gov.in/eprocure/app>.

A. Registration Process

1. Bidders to enroll on the e-Procurement module of the portal <http://eprocure.gov.in/eprocure/app> by clicking on the link “Click here to Enroll”. Enrolment on the CPP Portal is free of charge.
2. The bidders to choose a unique username and assign a password for their accounts. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
3. Bidders to register upon enrolment their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India with their profile.
4. Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse. *Foreign bidders are advised to refer “DSC details for Foreign Bidders” for Digital Signature requirements on the portal.*
5. Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

B. Tender Documents Search

1. Various built-in options are available in the CPP portal to facilitate bidders to search active tenders by several parameters. These parameters include Tender ID, location, date, value, etc.
2. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract,



location, date, other keywords etc. to search for a tender published on the CPP Portal.

3. Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
4. The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

C. Bid Preparation

1. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
2. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid.
3. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
4. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with **100 dpi with black and white option**.
5. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

D. Bid Submission

1. Bidder to log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
2. The bidder to digitally sign and upload the required bid documents one by one as



indicated in the tender document.

3. Bidder to select the payment option as “Off-line” to pay the tender fee/ EMD wherever applicable and enter details of the instrument.
4. A standard BoQ format has been provided with the tender document to be filled by all the bidders. Bidders to note that they should necessarily submit their financial bids in the prescribed format and no other format is acceptable.
5. The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
6. All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data, which cannot be viewed by unauthorized persons until the time of bid opening.
7. The uploaded tender documents become readable only after tender opening by authorized bid openers.
8. Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
9. Kindly add scanned PDF of all relevant documents serially in a single PDF file of compliance sheet.

E. Assistance to Bidders

1. Any queries relating to tender document and terms and conditions contained therein should be addressed to Tender Inviting Authority or the relevant contact person indicated in the tender.
2. Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 0120-4200462, 0120-4001002, 0120-4001005.

F. General Instructions to the Bidders

1. The tenders will be received online through portal [https:// eprocure.gov.in/ eprocure/](https://eprocure.gov.in/) app only. In the Technical Bids, the bidders are required to upload all the documents in .pdf format.

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2. Possession of Valid Class II/III Digital Signature Certificate (DSC) in the form of smart card/ e-Token in the company's name is a prerequisite for registration and participating in the bid submission activities through <https://eprocure.gov.in/eprocure/app>. Digital Signature Certificates can be obtained from the authorized certifying agencies, details of which are available in the web site <https://eprocure.gov.in/eprocure/app> under the link 'Information about DSC'.
 3. Bidders are advised to follow the instructions provided in the 'Instructions to the Tenderers for the e-Submission of the bids online through the Central Public Procurement Portal for e-Procurement at <https://eprocure.gov.in/eprocure/app>

Section-III
REQUIREMENT, SCOPE OF WORK, ELIGIBILITY CRITERIA, GENERAL TERMS & CONDITIONS AND
EVALUATION SCHEME

1. **Introduction.** Indian Institute of Technology Bhilai (IIT Bhilai) was set up by the Ministry of Human Resources Development, Government of India in the state of Chhattisgarh and has been functioning since the academic year 2016-17. IIT Bhilai is desirous of engaging the service provider for providing “**Kitchen Services in the mess block at IIT Bhilai, Kutelabhata, Durg, Chhattisgarh**”. It may also be noted that IIT Bhilai is going to operate **two kitchens** at the mess block in the permanent campus. **For the consolidated menu each kitchen shall get an approximate man-days of 400 to 500 students. Students would be free to take the add-on items from any of the kitchens on a direct payment basis. The consolidated menu and add-on items will be decided by the mess committee with the approval from the Faculty-in-charge/warden of the mess block.**

2. **Minimum Eligibility Criteria.** The bidder satisfying below stipulated criteria shall only qualify for technical evaluation and will be considered for further processing.

(a) The bidder shall be a firm/ company/ partnership/ proprietorship firm registered under the Indian Companies Act, 1956/2013, the partnership Act, 1932 and who have their registered offices in India.

(b) The bidder should have minimum 05-years’ experience of providing mess services having at least 300 persons on its dining strength in Government (Central/State) Departments/PSUs/Autonomous bodies of Central or State Government including Higher Educational Institution/Central Research Organization. The bidders having experience only in the cafeteria/canteen (snacks & beverage services) will not be considered.

(c) The bidder should have a valid GST registration.

(d) The bidder should possess statutory requirements such as labour license, Municipal Food License/FSSAI and Eat Right Campus certificate/license, PF, ESIC, Service Tax, Shop and Establishment Registration Certificate and PAN card for their existing businesses.

(e) The bidder should have minimum 150 numbers of on-roll manpower.

(f) The firm should have valid ISO certification as applicable.

Note: Similar nature of work means the running of large messes of Institutes of Higher Education.

(g) Bidder should have a minimum average turnover of ₹5.00 crore each in the last three years exclusively from providing catering services. For this purpose, last financial year would be considered as the one ended on 31.03.2023 and not any later period.

(h) The bidder or any of its partners/directors etc. should not have been blacklisted/debarred by any of the government agencies or department or should not have been found to be guilty of moral turpitude or convicted of any economic offense or with violation of any labour laws etc. by any court or any authority appointed to enforce any labour laws or regulations.

(i) The bidder must not be blacklisted by any State/Central Government, Govt. Department, PSU, Educational / autonomous institute as on date submission of Tender document. The Firm/bidder should not have been subjected to any disciplinary action by any Professional Body or Hon’ble court or debarred from practicing during the last 5 years.

Note: Bidders must submit the documentary proof in support of meeting the minimum eligibility criteria. Simply an undertaking by the Bidder for any item of the criteria shall not suffice the purpose. All the documentary proof must be listed on the letterhead, to be submitted with the technical bid. Technical Bid which is not accompanied by these documents would be summarily rejected. List of customers with address, contact number & E-mail id,

period of services provided etc. to be furnished by the bidders in appropriate format.

A Committee constituted by IIT Bhilai would appropriately decide on acceptance of tenders having minor deviations in the criteria mentioned above. The institute reserves the right to accept and reject any bid.

3. **Instructions to Bidders.**

(a) Bidder should take into account notifications, corrigendum published, if any on the tender document before submitting their bids. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Any deviations from these may lead to rejection of the bid.

(b) The Bidder shall give an undertaking that he/ she will comply with all conditions in the tender documents. For this purpose, the tender documents shall be completed in all respects and duly signed, numbered, and stamped on **each page by the Bidder.**

(c) **The two-bid system will be followed for this tender. In this system, online offer should be submitted under TWO-BID System in two separate e-packets i.e. “Technical e-Bid” and “Commercial e-Bid”.**

Envelope 1: should contain technical e-bid consisting of

Tender/ EMD fee details with receipt

Documents in support of minimum qualification required for bidding

Details of works of similar class completed as on the last date of submission

Copy of Solvency Certificate as per the format (original will be required)

Declaration letter

Envelope 2: should contain Commercial e-Bid consisting of BoQ in xls (excel format)

(d) Each page of the bid should be numbered properly.

(e) A pre-bid meeting will be held within one week of the tender being uploaded. Bidders are requested to be ready for the same, exact date will be intimated before 2 days.

(f) The tender committee may visit any of the presently serving venues of the selected bidders.

(g) The technically qualified bidders are required to make a presentation within one week of tender closing date on certain parameters before the committee. These parameters carry marks based on which the final score of the tenderer for evaluation.

(h) The financial bids of only those Tenderers whose technical Tenders are recommended by the Tender Committee will be opened at a later date after evaluation of the technical bids. The date & time of opening the financial bid will be intimated to the Tenderers in advance through email & telephone. The offer of the Tenderer shall be valid for 06 (Six) months from the last date of submission of Tender/revised offer (if any).

(i) In deciding upon the selection of contractors for the work, great emphasis will be put on the ability and competence of contractors to provide high quality services according to the time schedule and in close coordination with other agencies.

(j) Hypothetical / Conditional, Incomplete bid will not be entertained & will be summarily rejected. Please note that the bidder must quote for all the categories mentioned in the tender.

(k) The period of contract would be for ONE YEAR from the date of award of the contract and it may be further extended for another two year on the satisfactory performance of the service provider. The performance of the service provider will be evaluated on a yearly basis.

(l) The qualified bidder will have to start the mess service within 15 days of awarding the contract.

(m) The Institute reserves the right to modify the conditions of the tender, at any time, without assigning any reasons for the same.

- (n) IIT Bhilai reserves the right to accept/reject any Tender in part or full, without assigning any reason whatsoever.
- (o) If the last date of receiving/opening of the Tenders coincides with a holiday, then the next working day shall be the receiving/opening date.

4. **Scope of Work by bidder.**

- (a) Bidder is responsible for cooking & serving operations in the kitchen.
- (b) Equipment and utensils required for cooking & serving are in the scope of the bidder. Bidder must ensure the required quantity is purchased and installed in the allotted kitchen. Meal utensils for students will be provided in the common area and this is not in the scope of this tender.
- (c) Cleaning of cooking utensils and cooking area is in the scope of the bidder.
- (d) To keep kitchen operations hygienic, it is the bidder’s responsibility to clean the cooking utensils and cooking area with approved FSSAI cleaning agents.
- (e) Procurement of all materials required for cooking & serving is also in the scope of a bidder.
- (f) The bidder shall, at his cost, maintain complete readiness in terms of stock of all dry, fresh rations, condiments, and other necessary items for running the kitchen operations including manpower in case of a bund, strike, or other exigencies.
- (g) The bidder will make all necessary arrangements for accommodating and transporting all manpower deployed by him to ensure timely operation of the kitchen to serve meals. Institute will have no obligation in this regard whatsoever. Only essential manpower for breakfast preparation may be allowed to stay during nighttime in the dormitory besides mess block on rental basis with approval of the competent authority. The rent for the dormitory accommodation will be payable by the agency as applicable.
- (h) Maintenance of books, ledgers, other records, and documents related to running the operations of the kitchen.
- (i) Deployment and supervision of required manpower for the above-mentioned tasks.
- (j) The bidder may need to provide a tiffin system as per orders.
- (k) The bidder may need to run a night canteen as per the requirement received from the mess committee with an approval from the competent authority.

5. **Menu & Timing of Students Dining Hall.**

- (a) Menu will be decided in consultation with the representative of the students' committee.
- (b) Every month, representatives of the students’ committee will meet the person in charge to decide on the menu.
- (c) Special diets (for students who are sick) would be organized on request.
- (d) *Tentative Timings of the Students Dining Hall (All 7 days) for IIT Bhilai.*

Particulars	Timings*
Breakfast	07:30 AM – 09:30 AM
Lunch	12:30 PM – 14:30 PM
Dinner	19:30 PM – 21:30 PM

* Dining Hall timings may vary as per the requirement and the same will be intimated.

6. **Procurement of ingredients for cooking.**

(a) The Service Provider shall place necessary orders with the suppliers in connection with the running of the Mess in his own name and ensure that adequate stock is kept at all times, at his own cost.

(b) The service provider should use the raw material as per below mentioned table. Any deviation from the table should have prior approval from the Mess FIC/ Student Committee.

Quality of raw materials & brand to be used:

Item	Brand
Salt	Tata, Annapurna, Ashirvaad or equivalent.
Spices	M.D.H., Catch, Everest, or equivalent.
Oil (Sunflower)- Refined*	Sundrop, Saffola, Fortune or equivalent. Usage of Hydrogenated (vanaspati) oil and palm oil are strictly prohibited
Ketchup	Maggi, Kissan, Heinz, or equivalent.
Pickle	Mother's, Priya, Tops, Nilon's, or equivalent.
Atta/ Maida	Ashirvaad, Pillsbury, Annapurna, Shakti Bhog or equivalent.
Instant Noodles	Maggi, Top Ramen, Yippee, Ching's secret,
Flavored drinks	Rasna, Roohafza, Mapro or equivalent.
Papad	Lijjat, Ganesh, Shreeji, Ramdev
Butter	Amul, Mother dairy, Govardhan, Britannia, Kwality (use of Margarine or any other butter substitutes are prohibited)
Bread	Modern, Kwality, Britannia, Nice
Cornflakes/Chocos	Kellogg's or equivalent.
Jam	Kissan, Tops, Mapro, Druk, Maggi,
Ghee	Amul, Mother Dairy, Britannia, Nestle, Everyday, Govardhan
Frozen yogurt	Mother dairy, Amul or equivalent.
Cow Milk (Half Cream/non- toned)	Amul, Mother Dairy, Govardhan, or equivalent.
Paneer/ Cheese	Amul, Mother Dairy, Gowardhan
Tea	Brooke bond, Lipton, Tata, Tetley, Godrej
Coffee	Nescafe, Bru, Tata, MR

Ice Cream	Amul, Mother Dairy, Kwality wall's, Natural's, Havmor, Vadilal. Dinshaw's,
Soya	Nutrela or equivalent.
Rice	Kohinoor, HMT, Kalimuch
Basmati Rice for special rice	Every day, Daawat, Kohinoor
Sugar	Madhur, Mantra, Satyam, materials from Dmart / Big Bazaar / Bigbasket
Sauce (Chilli, Garlic, Soya, Manchurian, Tomato)	Maggi, Kissan, Sam's, Cremica, Tops, Chinzs
All non-Branded	As decided by the Mess committee

#Caterers may be allowed to use any other FSSAI approved brands only if permitted by the Mess Council, in writing. These practices are mandatory and are to be followed.

#To maintain and control the quality of prepared food items, the institute can ask the vendors to purchase all the raw materials from a specified store.

*Cooking oil may be procured from suppliers suggested by IIT Bhilai or the vendor may suggest the supplier and obtain approval from IIT Bhilai.

7. **Transportation.**

(a) The Contractor shall make his own arrangements for transportation of the prepared foodstuff to the Mess and to the various service points (within the campus). The Contractor shall ensure adequate protection against seasonal weather conditions by transporting the food items by his own motorized conveyance/ closed cycle trolleys as may be necessary at his own cost and to ensure satisfactory and timely service.

(b) The rate quoted shall be inclusive of these provisions.

8. **Evaluation Scheme.**

(a) Technical bids will be opened first and evaluated based on the documentary and evaluation criteria including minimum eligibility criteria stipulated in the tender document. Commercial bids of only technically qualified eligible bidders will be opened.

(b) QCBS method with 60% weightage to technical and 40 % weightage to financial marking scheme will be followed to evaluate this tender.

(c) **On the basis of submitted documents as per format enclosed in Annexures I-VI.** Technical score will be calculated as below :-

Sr. No.	Particulars	Max Marks	Criteria
(i)	Financial Strength: Average annual Turnover in the last 3 Financial Year. Details to be filled with Annexure II.	5 Marks	5 marks above 25 cr. 4 marks between 20-24.99 cr. 3 marks between 15-19.99cr. 2 marks between 10-14.99 cr. 1 mark between 5-9.99 cr.

(ii)	<p>Details of major previous work during the last 5 years and past experience in carrying out similar works for serving with Experience Certificates with minimum dining of 300.</p> <p>If a vendor is serving in two mess or higher in a single Institute that would be counted as two or higher subjected to the bidder submits the required document for proof.</p> <p>Details to be filled with Annexure III.</p>	15 Marks	<p>4 marks each would be awarded for serving in each IITs, NITs, IIMs, IISERs, AIIMS and IIITs if number of diners is more than 1000.</p> <p>3.5 marks each would be awarded for serving in each IITs, NITs, IIMs, IISERs, AIIMS and IIITs if number of diners is between 800-1000.</p> <p>2.5 Marks each would be awarded for serving in IITs, NITs, IIMs, IISERs, AIIMS and IIITs if number of diners is between 600-799.</p> <p>1.5 mark would be awarded for serving in each IITs, NITs, IIMs, IISERs, AIIMS and IIITs if the number of diners is more than 450-599.</p> <p>1 mark would be awarded for serving in each IITs, NITs, IIMs, IISERs, AIIMS and IIITs if the number of diners is more than 300-449.</p>
(iii)	<p>Feedback Performance of at least 3 reviews from any Institutes of Higher Education availing the services of the vendors in the last five years of at least 3000 diners as per format in Annexure IV, anything other than the given format will not be considered.</p>	10 Marks	<p>10 marks for avg feedback above 8</p> <p>8 marks for avg feedback between 7-7.99</p> <p>6 marks for avg feedback between 6-6.99</p> <p>4 marks for avg feedback between 5-5.99</p> <p>2 marks for avg feedback between 4-4.99</p> <p>0 marks for avg feedback less than 4</p>
(iv)	<p>Presently serving in any one of IITs, NITs, IIMs, IISERs, AIIMS IIITs and CFTIs within 200km proximity of IIT Bhilai</p>	5 Marks	-
(v)	<p>Continuous Work experience in any IITs, NITs, IIMs, IISERs, AIIMS IIITs and CFTIs. Details to be filled with Annexure V.</p>	5 marks	<p>5+ years of continuous service experience would be awarded 5 marks</p> <p>3-4.99 year of experience would be awarded 3 marks</p> <p>2-2.99 year would be awarded 1 marks</p>
(vi)	<p>Technical Presentation</p>	20 marks	<p>Bidder would be evaluated based on the presentation. (should be focused on different aspects like, action plan, use of modern techniques, manpower, hygiene and cleanliness, serving of veg & non-veg, attendance of students mechanism)</p>

(d) After the technical evaluation, the financial bids of only those bidders will be opened who clear the technical bid. The cost evaluation will be done under Combined Quality cum Cost Based Systems and the bidders who score highest marks will be selected. The committee will decide the cutoff marks for technical qualification.

(e) The financial offers of only the shortlisted bidders (technically qualified bidders) will then be opened. The lowest bid shall be given a financial score (FS) of 40 points. The financial score (FS) of other bidders will be determined using the formula: $FS = 40 * FP / F$, in which FP is the lowest financial bid, and F is the financial bid of the particular vendor. Scores obtained on the financial offer will be added to scores obtained on the technical offer to get a consolidated score (CS) according to the formula: $CS = TS + FS$. The bidder with the highest consolidated score will be selected. If there is

a tie in the overall score, the vendor with the higher score on the financial offer will be selected. The price of Bid(F) will be calculated based on the below formula & the lowest price of bid among all bidders shall be taken as FP:

Weighted price of bidder = $0.75 \times \text{standard menu} + 0.15 \times \text{executive menu} + 0.10 \times (\text{total amount of first four items in add-on menu})$

Where standard menu = sum of all prices quoted for basic menu.

For the add-on menu refer to Paragraph 11.

(f) Further discussions related to the awarded scores by the committee will not be entertained.

9. **Standard Menu.**

(a) The below-mentioned consolidated menu is tentative on the basis of which bidder has to quote and a weekly or monthly menu will be prepared after the award of the contract with the consultation of mess committee and hostel staff:

Meals	Consolidated menu	Compliance (Yes/ No)
Breakfast	(i) Slices of plain bread (4 pieces) (White /Brown) & toasted with Jam & Butter/ sandwich. (ii) Idli-sambhar (4 pieces)/ Dosa (2+1)/ Stuffed paratha (3+1)/ Chole Bhature (2+1)/ Vada-Sambar (2+1)/ Puri-Sabji (4+2)/ Poha-Curd /Upma/ Uttapam (2+1). (iii) Boiled Egg (2 pieces) for non-veg only)/ fruits (150 g)/ Banana (02 pieces) for veg only. (iv) Tea/Coffee or Milk (250 ml).	
Lunch	(i) Tawa Roti (ii) Rice (Steam/Jeera) (iii) Dal (Fry/Tadka/Garlic/Palak) (iv) One seasonal green vegetable dry/semi-gravy (v) Salad & Pickle (vi) Curd (150 ml) (vii) Papad (2 big size) (viii) Fruit (150 g)/ Banana (02 pieces)	
Dinner	(i) Tawa Roti (ii) Rice (Steam/Jeera) (iii) Dal (Fry/Tadka/Garlic/Palak) (iv) One seasonal green vegetable dry/semi-gravy (v) Salad & Pickle (vi) Papad (02) (vii) Egg curry (2 pieces) for Non-veg / Paneer-curry (200g) for veg. (both once a week) *(viii) Chicken biryani (250 gm including 3 pieces of chicken + 1 scoop biryani rice only) with raita and sweet for non veg)/ Paneer biryani (250 gm + 1 scoop) with raita and sweet for veg (both once a week)	

***When chicken biryani / Paneer biryani is served on any particular day, cooking of rice, roti, dal, and veg items (as mentioned in points (i), (ii), (iii), (iv) in the dinner menu) is not required.**

(b) On special occasions (like holi, christmas, etc), some special items like paneer/mushroom(150gm), sweets (02 pcs) should be made available four times a year without any extra cost. The dates and the special menu will be finalized

with a discussion with the mess committee.

- (c) In health issues, light food and fruits need to be provided instead of a regular mess menu without any extra cost. The mess manager will be pre-informed.
- (d) Add-ons can be sold on a direct payment basis from the consumer.
- (e) Separate counters to be used for serving non-veg.
- (f) Any addition to the menu will be pre-informed and will be mutually discussed by students committee and mess manager with prior approval of mess committee.

10. **Executive Category.** The below menu is applicable for requisition for workshops, meetings, or any other purpose as per requirement:

Items	Menus	Compliance (Yes/ No)
Breakfast	Cornflakes or Wheat Flakes Fresh fruits Eggs (Boiled or Scrambled or Omelet) Slices of plain bread (White /Brown) & toasted with Jam & Butter. Idli-sambar/Dosa/Stuffed paratha/Chole Bhature/Vada-Sambar/Puri Sabji/Poha-Curd/Upma/Uttapam Tea,Coffee,Milk	
Lunch & Dinner	Veg starters Veg soup Salad-Green Salad and pickles Plain Curd/Raita(boondi/veg/pineapple/) Fresh seasonal fruits. Roti-plain tawa/Butter Roti Dal fry/Dal Tadka One seasonal green vegetable dry Paneer Sabji (Paneer butter masala/paneer Chatpata/kadai paneer) Rice Plain/Jeera/Biryani Sweet (Gulab Jamun (02 pcs), Rasmalai(01 pc),Ice-cream) Fennel Seeds Saunf, Mishri or any other mouth freshener.	
Evening Snacks	<u>High tea:</u> Pastry/Sweet Samosa/Kachori/Bread Pakoda/Sandwich Veg Pakoda/French fries/ cutlets Cooldrink/Juice packaged/Tea/Coffee Fruit salads/ Roasted dry fruits	

11. **Add-on Menu.**

(a) **Other** than the consolidated menu, the bidder will be allowed to sell an add-on menu every day in the mess-block via direct payment basis. The add-on items for each day will be decided by the mess committee with the approval of the FIC/warden of the mess block.

Items	Menus	Quotation
-------	-------	-----------

Breakfast, Lunch & Dinner	(a) Corn flakes/Wheat flakes/Chocos/Dalia/Oats (b) Chicken curry/Butter chicken/chicken masala/any other chicken gravy item (200 gm with curry) (c) Paneer masala/Mushroom masala/mix veg/kofta/any other veg gravy(150 gm) (d) Sweet (2 pieces) (Gulab jamun/Rasgulla/etc)	
Others	Fish Curry Lemonade (250ml) Chas (300ml) Samosa Kachori Veg Choumin Veg Pasta Veg/Paneer Roll Pav Bhaji Papdi Chat/PaaniPuri Sandwich Bread Pakoda Aloo Goonda Rasamalai Balursahi Coconut Barfi	

Selling any kind of cooked food without the approval of the mess committee and the FIC/Warden of the mess block is not allowed. An appropriate penalty will be applicable in case of violation.

(b) The contractor shall provide the daily/ monthly sale summary of the add-on menu to the concerned mess staff, if asked.

12. Penalty

(a) Any member of the designated student committee or officer-in-charge or any authorized person can inspect the mess, kitchen, or any process without any prior notice to the caterer.

(b) In case of any discrepancy (in terms of palatability of food or hygiene) or any case of negligence, appropriate punitive action shall be taken.

(c) Penalties would be levied for:-

- (i) Partially cooked food.
- (ii) Low quality of food.
- (iii) Foreign particles found in food.
- (iv) Using sub-standard raw materials.
- (v) Unhygienic cooking and food & waste handling conditions.
- (vi) Any other condition as mentioned below.
- (vii) Consumption/ supply of Prohibited substances.

13. **Non-Compliance.**

(a) The Hostel Management shall review the service performance of the caterer through regular inspection visits and meetings scheduled every quarterly. It is mandatory the caterers (or their official designate) should attend these meetings without fail. Based on the feedback of the students and the officer-in-charge of the mess/dining facility sent to the Chairman (Hostel Management Committee), using the scheduled format as given, the applicable non-compliance charges shall be levied upon the caterer.

S. No	Description	Excellent	Very Good	Good	Average	Poor	Very Poor
		(10 points)	(8 points)	(6 points)	(4 points)	(2 point)	(0 point)
(i)	Quality of Food Served (Double Weightage)*						
(ii)	Quantity of Food Served as per the requirement						
(iii)	Cleanliness, Hygiene and Waste disposal						
(iv)	Catering Service and Punctuality						
	Total						

**Obtained points will be multiplied by two*

(b) Based on the points obtained in the performance evaluation, the following deductions shall be made from the monthly bill, payable to the caterer.

S.No.	Points	Percentage Deduction
(i)	30-50	Nil
(ii)	20-29	2 %
(iii)	16-19	4 %
(iv)	11-15	8 %
(v)	10 and below	10 %

(c) The final decision on the feedback evaluation points will be carried out by the Hostel Management Committee. The caterer is expected to get overall “good” and at least “average” in each category in all months. “Very poor” in any month and “poor” twice in a row will attract an additional penalty of ₹5000/- and/or termination of the contract.

(d) Graded penalty clause for any non-compliance in a day.

Calculation of Penalty: $X = 0.1 * (\text{daily rate}) * \text{number of students allotted in the mess}$

S.No	Basis	Penalty (first instance)	Repetition of the violation (n: number of repeated instances)
(i)	Presence of unwanted items in food: Harmful items like blades, glass, metal wires, nails, pieces of plastic, etc. Other items like cockroaches, flies, insect etc., in cooked food Presence of hair in dishes Using of non-branded or any other brand as specified in the tender without approval Usage of spoiled/stale food ingredients eg: rotten vegetables, infected grains, expired items Low/substandard quality of food	X	1.5*n*X
(ii)	Cooks are not available / food is cooked by unauthorized persons (other than cook)	X	nX
(iii)	Unclean Cutlery/ Sterilization process not followed	0.5 X	nX
(iv)	Noncompliance with workers dress Code	0.3*X	n*X
(v)	Noncompliance with the rule stating about number of people staying overnight in the mess.	0.4*X	n*(0.4*X)
(iv)	Poor maintenance/tampering of the drainage system	0.4*X	n*(0.4*X)
(vii)	Mess personal found violating hygiene standards e.g.: usage of gloves and caps	0.2*X	n*(0.2*X)
(viii)	Misbehavior of mess personnel in the mess	0.2*X - X (case to case basis)	n*(0.2*X) - n*X (case to case basis)
(ix)	Insufficient quantity of food, food getting over before the allotted time.	0.5*X	n*(0.5*X)
(x)	Protocol violations regarding waste disposal.	0.2*X	n*(0.2*X)
(xi)	Selling of cooked food items such as add-on without the approval of mess committee and FIC/Warden of Mess block	0.2X	n*(0.2*X)
(xii)	Not maintaining the complaint register	0.2*X	n*(0.2*X)

*****Vendors are supposed to take external orders for various events in the Institute such as meetings, conferences, etc. However, the food served in the mess during those events shall not be compromised. In such cases the fine mentioned above will be doubled.**

14. **Penalty for withdrawal of services before the period of contract.** In case the caterer withdraws its services before the period of the contract, it will not be permitted to participate in any catering tender in the IIT Bhilai Campus for

a minimum period of 3 years besides invoking a Performance guarantee.

15. Other terms and conditions of contract

- (a) In addition to providing cooked food and serving, as detailed in this document, the contractor is also responsible for upkeep (except painting/color wash) of the Kitchen and surrounding area, furniture provided by the Institute, including repair/replacement due to damage made by the Contractor's personnel.
- (b) The Scope of work to be executed on this head is detailed in the tender document. Failure on the part of the Bidder to execute the work under this clause, the Institute will make its own arrangements to execute the same, and the actual cost incurred plus 15% for undertaking the jobs will be recovered from the bidder.
- (c) Electricity and water will be charged on a monthly basis to the bidder.
- (d) Kitchen sewage cleaning is the sole responsibility of Bidder.
- (e) Kitchen solids blocked into the drainage are to be collected and dumped into the big plastic buckets/drums. These wastes are to be transported daily to vermin compost and to be disposed off safely or eco-friendly.
- (f) All tools and tackles required to perform the collecting wastage and dumping work shall be arranged by the bidder at his own cost.
- (g) The bidder shall make available adequate manpower and appropriate attire for serving food items daily. They shall bear a pleasing personality and pleasant disposition and maintain the highest standards of discipline and hygiene.
- (h) The bidder will name a single point of contact person, preferably a Manager or Supervisor with experience in the Catering & Mess establishments, who will finally be responsible for the entire operations of the kitchen at the mess block and can communicate in English and Hindi.
- (i) No person shall be deployed for any job under this contract, if he is less than 18 years of age.
- (j) Minimum Requirements of Personnel Deployed:

S.No.	Staff Category	Number of staff to be employed	Eligibility/ Experience
01.	Cooks	02	At least 5 years of experience in cooking food for hostel mess with a minimum dining strength of 300.
02	Manager	01	Should know Hindi and English (a) Graduate with 5 years of similar work experience. (b) Diploma with 8 years of work experience.

- (k) The food items must be cooked by the cooks recruited by the vendor. An appropriate fine will be imposed if the food is cooked by any unauthorized person. If the vendor wants to change the chef they must inform the mess committee prior.
- (l) The bidder shall be liable to comply with all the rules and regulations in respect of all statutory obligations applicable to the workmen including safety regulations.
- (m) The bidder shall fully comply with all applicable laws and regulations related to P.F. Act, ESI Act, Minimum Wages Act, Essential Commodities Act, Workmen Compensation Act, Contract Labour Act, regulations passed by the Food Safety and Standards Authority of India (FSSAI), Central, State, Municipal and local authorities and maintained records accordingly.

(n) The bidders are requested to note that there will be a lean period for the business due to vacation, especially during May to July and December months. One of the vendors, as decided by the mess committee/ FIC Mess, will have to run the services during the period.

(o) The Service Provider shall arrange to carry out medical examinations of his personnel at his own cost at periodic and regular intervals, so as to ensure that their workmen comply with all the rules and regulations in force from time to time regarding safety, Hygiene, Sanitation and Prohibition of smoking. Violations will be viewed seriously and the Officer-in-charge of IIT BHILAI will levy a penalty as deemed fit as per the guidelines.

(p) IIT BHILAI reserves the right to advise the Contractor to remove from service any of the contractor's workmen if any of such workmen's behavior or conduct is not conducive to the General discipline, Safety, Hygiene, and Security of the Institute or for any other reasons that the Institute may deem fit and the Contractor shall immediately comply.

(q) Personnel engaged by the Service Provider in the Mess must be properly attired to achieve a smart turnout and to meet the hygiene standards necessary for the job. They shall also be courteous to the employees of IIT BHILAI and permitted diners, in their interactions.

(r) The Service Provider will arrange to carry out, at his own cost, the verification by the Police Authorities of the character and antecedents of the personnel engaged by him for the job and ensure that no person whose character and antecedents have not been so verified shall be engaged in the Mess. Notwithstanding the same, however, any person whose engagement is objected to by IIT BHILAI shall be promptly replaced by the Service Provider.

(s) The Service Provider shall at all times comply with all Acts/Laws/Rules/Regulation and notifications, including amendments regulating or relating to labor matters, including any Laws relating to Contract Labour, employee welfare, food safety, occupational health, and safety, sanitation, garbage disposal, and environmental Technology. The Service Provider shall pay their Minimum Wages Act or under any other Statute/Rules/ Regulations as may be applicable from time to time. The Service Provider shall comply with all requirements of the Contract Labour (Regulation and Abolition) Act, 1970, and all other statutory labor laws/regulations applicable to him from time to time. In particular, the Service Provider shall, at his cost, obtain the required license under the Contract Labour (R&A) Act, 1970, before the commencement of the job.

(t) The Service Provider shall make his own arrangements and, at his cost, for the engagement of all staff and labour, local or other, and for their payment, housing, feeding, transport, medical, and all allied expenses.

(u) The Service Provider will be the employer of all the workmen deployed for the Contract and in no case shall these personnel be treated as the employees of INDIAN INSTITUTE OF TECHNOLOGY BHILAI at any point of time.

(v) All risks of loss or of damage to property and of personal injury and death which arise during and in consequence of the performance of the contract are the responsibility of the Service Provider.

(w) The Service Provider shall be solely responsible for any damage to the property of IIT Bhilai, whether accidental or deliberate, caused by him, his agents, or servants.

(x) The Service Provider shall be personally responsible for any theft, dishonesty, and/ or disobedience and discourteous behavior on the part of the workmen/ supervisors so provided by him to provide this service.

(y) The Service Provider shall not transfer or assign or sublet any part of the service once agreed or any share or interest herein in any manner or degree directly or indirectly to any person, firm or company whatsoever.

16. **Period of contract.**

(a) The period of contract will be one year with a built-in scheme for review of the performance at the end of each year, which may be further extended for another two years.

(b) The contract shall be in force for the period stipulated in the contract, and on the expiry thereof, it will be deemed to have been terminated automatically unless otherwise intimated in writing. Further, the contractor will not have any right, either contractual or equitable, to demand any fresh contract for another term or to continue the same in

preference to anyone else.

(c) Notwithstanding anything contained in other clauses of the Tender document, the contract will automatically terminate if and to the extent that the continuation of the contract or any part thereof become illegal or legally void / untenable for any cause.

(d) Upon the termination of the contract (except termination due to illegality) the institute shall be entitled, at the risk and cost of the contractor, to arrange for the meals and/or carry on the room services for the balance period of the contract as contemplated in the scope of the work through an independent agency or agencies and to adjust any differential amount thus incurred from the contractor (in addition to any other amounts, compensation and damage that the Institute is entitled to in terms of the contract or otherwise) from the security deposit or any other amounts due or becoming due to the contractor.

Name of the Tenderer :

Address:

Profile of the Firm

1	Name of the Vendor/Supplier	
2	Type of Vendor/Supplier (Whether Proprietary/Partnership/ Private Ltd., Public Ltd.)	
3	Complete Postal Address of Registered Office	
4	Telephone No./ Mobile No.	
5	Mailing Address of Local Office	
6	Name of the Contact Person	
7	Designation	
9	Details of the Client (Please attach separate sheet, if required)	
10.	PAN/GSTN (Attached copies)	
11	Details of item categories for which registration is sought.	
12	Description of Items	
13	Annual Turnover for last 3 year (Attach copy of certificate duly certified by Chartered Accountant)	F.Y. 2020-2021 F.Y. 2021-2022 F.Y. 2022-2023
14	Bank Details of the firm (Details required for payment through NEFT/RTGS)	Name of Bank: IFSC Code: A/c No.:

I hereby certify that the above-mentioned particulars are true and correct.

Signature of Tenderer with date and seal

Name of the Tenderer:

Address:

Proof for payment of Service Tax/GST (last three years)

Financial year	Taxable Value (Rs.)	Service Tax paid (Rs.)
2020-2021		
2021-2022		
2022-2023		

(Please enclose copy of Service Tax/GST Return & payment receipts)

Proof for payment of Income Tax (last three years)

Financial year	Annual Income (Rs.)	Net Income (Rs.)	Income Tax paid (Rs.)
2020-2021			
2021-2022			
2022-2023			

(Please also attach form 26AS downloaded from TDS Centralized Processing Cell of Income Tax Department)"

Signature of Tenderer with date and seal

Details of Academic Institutions served

Sr. No.	Name and address of Institution served	Start Date	End Date	Period of service	No of Diners	Type of service (Mess only)

Please attach:

- a) Work order copy
- b) Details of contact person Name, Designation, Mobile number
- c) For Completed work -Testimonial from Institution served

Signature of Tenderer with date and seal

Feed back Form (from Clients)

Format of Feedback certificate to be furnished by Bidders from Organizations currently operating (with a minimum period of 9 months) or served in last 5 years.

S.No	Description	Excellent	Very Good	Good	Average	Poor	Very Poor
		(10 points)	(8 points)	(6 points)	(4 points)	(2 point)	(0 point)
1	Quality of Food Served						
2	Quantity of Food Served as per the requirement						
3	Cleanliness, Hygiene and Waste disposal						
4	Catering Service and Punctuality						
	Total						

Seal and stamp of Organization

Signature of Tenderer with date and seal

Note: This feedback form should only be filled by the authorized person of that organization where the bidder has served

CATERING TENDER 2024-25 OFFICE OF HOSTEL MANAGEMENT, IIT BHILAI

Name of the Tenderer:

Address:

Details of Academic Institutions served on Continuation

Sr. No.	Name and address of Institution served	Start date	End date	Period of service	No. Renewal of Service	No of Diners	Type of service (Mess)

Please attach:

- a) Work order copy
- b) Details of contact person Name, Designation, Mobile number
- c) For Completed work -Testimonial from Institution served

Signature of Tenderer with date and seal

Name of the Tenderer:

Address:

Quality certification obtained

Sr. No.	Name Of Certificate	Issued By	Valid Until

Signature of Tenderer with date and seal

Declaration Letter

To,
The Director,
Indian Institute of Technology Bhilai,
Kutelabhatha,
Bhilai (Durg) Chhattisgarh.

Dear Sir,

Sub: Enquiry regarding Catering and Mess Services for IIT Bhilai

With reference to the above, I / we am / are offering for rates for the above Services.

I / We hereby reconfirm and declare that I / We have carefully studied the tender document including instructions, terms & conditions, specifications, and all the contents stated therein.

Further I / We accept all the terms and conditions of the tender documents in bid form and this acceptanceshall prevail over any other conditions, if any given in our bid.

The rates quoted are inclusive of all duties, taxes, packing, forwarding, transportation, insurance and any other cost incidental to delivery of services in the IIT Bhilai campus situated at Kutelabhata, Bhilai ,Durg, Chhatisgarh.

I / We will be liable for forfeiture of my / our "SECURITY DEPOSIT /EMD" to IIT Bhilai.

Bhilai, in case I / We could not execute the awarded work. I / We will execute the work as per the rates quoted in the attached schedule for the entire period of contract and are also bound to undertake work by 27th December 2021 or date specified in the letter of intent.

I / We have not been blacklisted by any of the firm / government agency.

Copy of receipt with regard to deposit of Earnest Money of Rs. 3,00,000/- (Rupees Three Lakh only) in favour of IIT Bhilai is enclosed herewith.

Thanking you,

Yours faithfully,

Signature (Name)

Encl: As stated

TENDER ACCEPTANCE LETTER
(To be submitted on Company Letter Head)

Date: _____

To,

**The Director
Indian Institute of Technology Bhilai,
Kutelabhatha,
Bhilai (Durg) Chhattisgarh**

SUB: Acceptance of Terms & Conditions of Tender.

Tender Reference No./ Date:

Name of Tender / Work:

Dear Sir,

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely: www.iitbhilai.ac.in, <http://eprocure.gov.in/eprocure/app> as per your NIT / advertisement, given in the above-mentioned website(s).
2. I / We hereby certify that I / We have read the entire terms and conditions of the tender documents (including all documents like annexure(s), schedules(s), etc.), which form part of the contract agreement and I / We shall abide hereby by the terms / conditions/ clauses contained therein.
3. The corrigendum(s) issued from time to time by your department / organization too has also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(s) / corrigendum(s) in its totality / entirety.
5. I / We do hereby declare that our Firm has not been blacklisted / debarred by any Govt. Department/Public sector undertaking.
6. I / We do hereby declare that our firm will submit the applicable Performance Bank Guarantee within two weeks from the date of award of contract if Contract is awarded to our firm.

7. I / We certify that all information furnished by our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the fully said earnest money deposit absolutely.

Yours Faithfully,

Authorized

Signatory:

AUTHORITY LETTER

AUTHORIZATION

We _____(name of the bidder) hereby authorize Shri / Smt. (name of the authorized person) to sign and submit the bid to IIT Bhilai against their Tender No. _____ dated _____. Shri / Smt. (name) is also authorized to negotiate the terms and conditions pertaining to the said tender on behalf of M/s _____(name of bidder). The specimen signature of Shri / Smt. _____(name) is appended below.

Specimen
Signature:
Name:

The undersigned is authorized to delegate the authority on behalf of M/s (name of bidder), as stipulated above.

For _____
(name of bidder)

Signature & Company Seal:Name:
Designation:Email: Mobile No.:

Bank Guarantee Format for Furnishing Bid Security (EMD)

(To be submitted on Bank Letter Head)

Whereas (hereinafter called the “tenderer”) has submitted their offer dated..... for (hereinafter called the “Tender”) against the Purchaser’s tender enquiry No.KNOW ALL MEN by these presents that WE.....of..... having our registered office at..... are bound unto(hereinafter called the “Purchaser”) in the sum of for which payment will and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this..... day of20.....

THE CONDITIONS OF THIS OBLIGATION ARE:

- (1) If the tenderer withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of this tender.
- (2) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity: -
 - a. If the tenderer fails to furnish the performance security for the due performance of the Contract.
 - b. Fails or refuses to accept/execute the contract.

We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the purchaser (IIT Bhilai) having to substantiate its demand, provided that in its demand the purchaser will note that the amount claimed by it is due to it owing the occurrence of one or both the two conditions, specifying the occurred condition or conditions. This guarantee will remain in force up to and including 45 days after the period of tender validity and any demand in respect thereof should reach the bank not later than the above date.

Signature of the authorized officer of the bank
Name of the officer _____
Designation of the officer _____
Seal, name and address of the Bank and address of the Branch.



ANNEXURE-D

**PROFORMA OF BANK GUARANTEE
(on non-judicial paper of appropriate value)**

To,
The Director
Indian Institute of Technology Bhilai,
Kutelabhata ,Durg,492015 Chhattisgarh

BANKS GUARANTEE NO:

DATE:

Dear Sir(S)

This has reference to the Letter of Intent (LoI) issued vide No. _____ Dated by Indian Institute of Technology Bhilai (IIT Bhilai) to M/s _____ (Name & Address of Bidder) for **providing Kitchen Services at Mess block, Indian Institute of Technology (IIT) Bhilai, Kutelabhata, Durg, Chhattisgarh.** The conditions of LoI provide that the Bidder shall render the services as given in the tender document and the agreement between both the parties.

M/s (Name of bidder) has accepted the said purchase order with the terms and conditions stipulated therein and have agreed to issue the performance bank guarantee on their part, towards promises and assurance of their contractual obligations vide the LoI No. ___M/s. _____ (name of contractor) holds an account with us and has approached us and at their request and in consideration of the promises, we hereby furnish such guarantees as mentioned hereinafter.

IIT Bhilai shall be at liberty without reference to the Bank and without affecting the full liability of the Bank hereunder to take any other undertaking of security in respect of the contractors obligations and / or liabilities under or in connection with the said contract or to vary the terms vis-a – vis the contractor or the said contract or to grant time and or indulgence to the contractor or to reduce or to increase or otherwise vary the prices or the total contract value or to forebear from enforcement of all or any of the obligations of the contractor under the said contract and/or the remedies of IIT Bhilai under any security now, or hereafter held by IIT Bhilai and no such dealing(s) with the contractor or release or forbearance whatsoever shall have the effect of releasing the bank from its full liability of IIT Bhilai hereunder or of prejudicing right of IIT Bhilai against the bank.

This undertaking guarantee shall be a continuing undertaking guarantee and shall remain valid and irrevocable for all claims of IIT Bhilai and liabilities of the contractor arising up to and until _____ (date).



This undertaking guarantee shall be in addition to any other undertaking or guarantee or security whatsoever that IIT Bhilai may now or at any time have in relation to its claims or the contractor's obligations/ liabilities under and / or in connection with the said contract and IIT Bhilai shall have the full authority to take recourse to or enforce this undertaking guarantee in preference to the other undertaking or security(ies) at its sole discretion and no failure on the part of IIT Bhilai in enforcing or requiring enforcement of any other undertaking or security shall have the effect of releasing the bank from its full liability hereunder.

We _____ (Name of Bank) hereby agree and irrevocably undertake and promise that if in the opinion of IIT Bhilai, any default is made by M/s _____ (Name of bidder) in performing any of the terms and /or conditions of the agreement or if they commit any breach of the contract or there is any demand by you (IIT Bhilai) against M/s _____ (Name of bidder), then on notice to us by you, we shall on demand and without demur and without reference to M/s _____ (Name of bidder), pay you, in any manner in which you may direct, the amount of Rs. _____/- (Rupees _____ Only) or such portion thereof as may be demanded by you not exceeding the said sum and as you may from time to time require. Our liability to pay is not dependent or conditional on your proceeding against M/s _____ (Name of bidder) and we shall be liable & obligated to pay the aforesaid amount as and when demanded by you merely on an intimation being given by you and even before any legal proceedings, if any, are taken against M/s _____ (Name of bidder).

The Bank hereby waives all rights at any time inconsistent with the terms of this undertaking guarantee and the obligations of the bank in terms hereof shall not be anywise affected or suspended by reason of any dispute or disputes having been raised by the contractor (whether or not pending before any arbitrator, Tribunal or Court) or any denial of liability by the contractor or any order or any order or communication whatsoever by the contractor stopping or preventing or purporting to stop or prevent payment by the Bank to IIT Bhilai hereunder.

The amount stated in any notice of demand addressed by IIT Bhilai to the Bank as claimed by IIT Bhilai from the contractor or as suffered or incurred by IIT Bhilai on the account of any losses or damages or costs, charges and/or expenses shall as between the Bank and IIT Bhilai be conclusive of the amount so claimed or liable to be paid to IIT Bhilai or suffered or incurred by IIT Bhilai, as the case may be and payable by the Bank to IIT Bhilai in terms hereof.

You (IIT Bhilai) shall have full liberty without reference to us and without affecting this guarantee, postpone for any time or from time to time the exercise of any of the powers and rights conferred on you under the contract with the said M/s _____ (Name of bidder) and to enforce or to forbear from endorsing any power or rights or by reason of



time being given to the said M/s _____ (name of bidder) which under law relating to the sureties would but for the provisions have the effect of releasing us.

Your right to recover the said sum of Rs. _____/- (Rupees _____ only) from us in manner aforesaid will not be affected/ or suspended by reason of the fact that any dispute or disputes have been raised by the said M/s _____ (Name of bidder) and/ or that any dispute or disputes are pending before any officer, tribunal or court or Arbitrator.

The guarantee herein contained shall not be determined or affected by the liquidation or winding up, dissolution or change of constitution or insolvency of the said M/s _____ (Name of bidder) but shall in all respects and for all purposes be binding and operative until payment of all dues to IIT Bhilai in respect of such liability or liabilities.

Our liability under this guarantee is restricted to Rs. _____/- (Rupees _____ Only). Our guarantee shall remain in force until unless a suitable action to enforce a claim under guarantee is filed against us within six months from the date of expiry of guarantee. All your rights under the said guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

We have power to issue this guarantee in your favour under Memorandum and Articles of Association of our Bank and the undersigned has full power to do under the power of Attorney dated.

Notwithstanding anything contained herein:

- a) Our liability under this guarantee shall not exceed Rs _____ (in words) _____.
- b) This bank guarantee shall be valid up to _____ & unless a suit for action to enforce a claim under guarantee is filed against us within six months from the date of expiry of guarantee. All your rights under the said guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there after i.e. after six months from the date of expiry of this Bank guarantee.
- c) We are liable to pay the guaranteed amount or any parts thereof under this bank guarantee only and only if you serve upon us a written claim or demand or before _____.

Signature of the authorized officer of the bank
Name of the officer _____
Designation of the officer _____
Seal, name, email and address of the Bank and address of the Branch.



ANNEXURE-E

INTEGRITY PACT
(on non-judicial paper of appropriate value)

This INTEGRITY PACT is made and executed at _____ on this day of _____ 202_____

BY AND BETWEEN

Indian Institute of Technology Bhilai (IIT Bhilai), an autonomous organization under Ministry of Education, Govt of India and incorporated under the Indian Institute of Technology Act 1961 having ,Kutelabhata, Bhilai, Durg – 491002 (hereinafter referred to as “The Principal” which term or expression shall, unless excluded by or repugnant to the subject or context, mean and include its successor-in-office, administrators or permitted assignees) of the First Part;

AND

M/s. _____ a company incorporated under the Companies Act _____ through its representative/ authorized signatory _____ (Name and Designation of the Officer) vide resolution dated _____ passed by the Board of Director, having its office at _____ (hereinafter referred to as “The Bidder/Contractor” which terms or expression shall, unless excluded by or repugnant to the subject or context, mean and include its successor-in-office, administrators or permitted assignees) of the Second Part.

PREAMBLE

The Principal intends to award, under laid down organizational procedures, contract/s for _____. The Principal values full compliance with all relevant laws of the land, rules, regulations, economic use of and of fairness/transparency in its relations with its Bidder(s) and/or Contractor(s).

In order to achieve these goals, the Principal will appoint an Independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section 1 – Commitments of the Principal.

1. The principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -



- a) No employee of the principal, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the personal is not legally entitled.
 - b) The principal will during the tender process treat all Bidder(s) with equity and reason. The principal will in particular, before and during the tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.
 - c) The principal will exclude from the process all known prejudiced persons.
2. If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

Section 2 – Commitments of the Bidder(s)/Contractor(s)

1. The Bidder(s)/Contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.
 - a. The Bidder(s)/contractor(s) will not, directly or through any other persons or firm, offer promise or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage or during the execution of the contract.
 - b. The Bidder(s)/Contractor(s) will not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
 - c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act; further the Bidder(s)/Contractors will not use improperly, for purposes of competition or personal gain, or pass on to others, any information or documents provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.



- d. The Bidder(s)/Contractor(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. All the payments made to the India agent/representative have to be in Indian Rupees only.
 - e. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.
 - f. The Bidder(s)/Contractor (s) who have signed the Integrity Pact shall not approach the courts while representing the matter to IEMs and shall wait for their decision on the matter.
2. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3: Disqualification from tender process and exclusion from future contract

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Section 2 above or in any other form such as to put his reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or to terminate the contract, if already signed, for such reasons.

Section 4 : Compensation for Damages

1. If the Principal has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
2. If the Principal has terminated the contract according to Section3, or if the Principal is entitled to terminate the contract according to Section3, The Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5 : Previous Transgression

1. The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the TII's anti-corruption approach or with any other public sector enterprise in India that could justify his exclusion from the tender process.



2. If the bidder makes incorrect statement on this subject, he can be disqualified from the tender process and appropriate action can be taken including termination of the contract, if already awarded, for such reason.

Section 6: Equal treatment of all Bidders / Contractors / Subcontractors.

1. In case of sub –contracting, the Principal Contractor shall take the responsibility of adoption of Integrity Pact by the Sub – Contractor.
2. The Principal will enter into agreements with the identical conditions as this one with all bidders and Contractors.
3. The Principal will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7: Criminal charges against violation Bidder(s) / Contractor(s) / Sub- contractors(s).

If the Principal obtains knowledge of conduct of a Bidder(s)/ Contractor(s) which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal will inform the same to the Chief Vigilance Officer.

Section 8 : Independent External Monitor/Monitors

1. The Principal appoints competent and credible Independent External Monitor for this Pact after approval of Central Vigilance Commission. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. The Monitor will have access to all contract documents, whenever required. It will be obligatory for him to treat the information and documents of bidders /contractors as confidential. He reports to the Director, IIT Bhilai.
3. The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all project documentation of the Principal including that provided by the Contractor. The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors.
4. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s)/Subcontractor(s) with confidentiality. The Monitor



has also signed declarations on “Non – Disclosure of Confidential Information” and of “Absence of Conflict of Interest” In case of any conflict of interest arising at a later date, the IEM shall inform the Director, IIT Bhilai.

5. The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Principal and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
6. As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
7. The Monitor will submit a written report to the Director, IIT Bhilai within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
8. If the Monitor has reported to the Director, IIT Bhilai, a substantiated suspicion of an offence under relevant IPC/PC Act, and the Director, IIT Bhilai has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
9. The word “Monitor” word include both singular and plural.

Section 9 : Pact Duration

This pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidder 6 months after the contract has been awarded.

If any claim is made/lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged/determined by the Director, IIT Bhilai.

Section 10 : Other Provisions

- This agreement is subject to Indian Law. Place of performance and jurisdiction is the registered office of the Principal i.e. Durg (Chhattisgarh).



- Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
- If the contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- Issues like Warranty/Guarantee etc. shall be outside the purview of the IEMs.
- In the event of any contradiction between the Integrity Pact and its Annexure, the clause in the Integrity Pact will prevail.

(For & on behalf of the Principal)

(For & on behalf of Bidder/Contractor)

(Office Seal)

(Office Seal)

Place : _____

Date : _____

Witness 1 (Name & Address):

Witness 1 (Name & Address):

Witness 2 (Name & Address):

Witness 2 (Name & Address):



ANNEXURE-F

**AFFIDAVIT REGARDING BLACKLISTING/ NON-BLACKLISTING FROM
TAKING PART IN GOVT./PSU/CAB TENDER**

**(To be executed on ₹100/- Stamp paper & attested by Public
Notary/Executive Magistrate by the bidder)**

I / We Proprietor/ Partner(s)/ Director(s) of M/S _____ hereby
declare that the firm/company namely
M/S. _____ has not been blacklisted or debarred/ no
Police Case or Vigilance enquiry pending or ever been punished by any Hon'ble Court/
no due towards income tax as on the date of the affidavit in the past by IIT BHILAI, or
any other Government organization/PSU/Central Autonomous Body from taking part in
Government/PSU/Central Autonomous Body tenders.

Or

I / We Proprietor/ Partner(s)/ Director(s) of
M/S. _____ hereby declare that the firm/company
namely M/S. _____ was blacklisted or debarred/
Police Case or Vigilance enquiry pending or ever been punished by any Hon'ble
Court/ due towards income tax as on the date of the affidavit by IIT BHILAI, or any
other Government Department/PSU/Central Autonomous Body from taking part
in Government tenders for a period of _____ years
w.e.f. _____.

The period is over on _____ and now the firm/company is entitled to take
part in Government tenders. In case the above information found false I/We are fully
aware that the tender/ contract will be rejected/cancelled by IIT Bhilai and
EMD/SD/PBG shall be forfeited. In addition to the above IIT Bhilai will not be
responsible to pay the bills for any completed/ partially completed work.

Signature : _____

Name : _____

Capacity in which assigned : _____

Name & address of the firm : _____

Date:

Signature of Bidder with Seal



ANNEXURE-G

**FORMAT OF AGREEMENT
(To be made on Rs 100.00 Non Judicial Stamp Paper)**

This agreement is made at Durg on the _____ day of _____ between the Registrar (Administration) on behalf of Director, IIT Bhilai, having its office at IIT Bhilai, Kutelabhata, Durg 491002 (hereinafter called 'Client' which expression shall, unless repugnant to the context or meaning thereof be deemed to mean and include its successors, legal representatives and assigns) of the First Part.

And

M/s _____ having its registered office at _____ (hereinafter called the 'Caterer' which expression unless repugnant to the context shall mean and include its successors-in-interest assigns etc.) of the Second Part.

WHEREAS the 'Client' is desirous to engage the 'Caterer' for providing Kitchen Services for Mess Block at Indian Institute of Technology (IIT) Bhilai Main Campus on the terms and conditions stated below:

1. The 'Caterer' shall be solely responsible for compliance to provisions of various Labour, Industrial and any other laws applicable and all statutory obligations, such as, Wages, Allowances, Compensations, EPF, Bonus, Gratuity, ESI, etc. as per the tender clauses relating to personnel deployed in IIT Bhilai Kutelabhata, Durg 491002, The 'Client' shall have no liability in this regard.
2. The 'Caterer' shall be solely responsible for any accident / medical / health related liability / compensation for the personnel deployed by it at IIT Bhilai. The 'Client' shall have no liability in this regard. Proper monitoring and safekeeping of items shall be done by the 'Caterer'; the Institute will not be responsible for any theft/loss in the mess area.
3. Electricity Charges of the kitchen area will be payable by the 'Caterer' to the institute on actual consumption basis in the institute bank account.
4. The 'Caterer' shall have no right over the said premises at any time and should use the premises only for purpose which has been allotted by the institute. The use of premises for residential/ other purposes will lead to suspension of the contract. No other damage/alteration/construction/addition to the allotted space is allowed without permission of institute. No encroachment is allowed outside the allotted premises.
5. All the Catering and Mess staff should be medically fit. They should be free from any contagious disease. The 'Caterer' shall get his employees medically examined once in three months and submit fitness certificate to the Mess In-charge of IIT Bhilai.



6. The contract can be terminated by giving one-month notice period by the 'Client' and three-month notice by the 'Caterer'.
7. The 'Caterer' should be prepared for periodic inspection and surprise checks by the authority to ensure quality of food, services, hygiene and cleanliness. Any deficiency or deterioration in quality of snacks and beverages will lead to the deduction or reduction of charges.
8. Any misconduct/ misbehave or on the part of the man-power deployed by the 'Caterer' will not be tolerated and such person will have to be replaced by the 'Caterer' at his own cost, risks and responsibilities immediately, with written intimation to the 'Client'.
9. Food will be provided as per the menu in the bid document of IIT Bhilai document at the agreed rates. Any deficiency or deterioration in quality of meals/ snacks/ drink will lead to the deduction or reduction of charges as mentioned in penalty clause of tender document of IIT Bhilai. ***Selling of Cigarettes/Narcotics/Alcoholic Drinks/Drugs in the mess is strictly prohibited.***
10. The 'Caterer' must be ensured that there won't be changes in list of name for the Manager/ Supervisor during the tenure of agreement without the prior written approval from IIT Bhilai.
11. The 'Caterer' will ensure cleanliness of all the drains in and around the kitchen and dining hall at all times and disposal of waste food articles & other garbage from the campus premises frequently & regularly at his own cost. The institute will not pay any extra amount for the same.
12. The personnel provided by the 'Caterer' will not claim to become the employees of IIT Bhilai and there will be no Employee and Employer relationship between the personnel engaged by the 'Caterer' for catering services in IIT Bhilai.
13. There will be no increase in rates payable to the 'Caterer' during the contract period except statutory obligations, If any revised by the central Govt.
14. The 'Caterer' also agrees to comply with Terms and Conditions (as per tender documents and amendments thereto from to time).
15. The 'Caterer' shall ensure full Compliance with tax laws of India with regard to this contract and shall be solely responsible for the same. The 'Caterer' shall keep 'Client' fully indemnified against liability of tax, increase penalty etc. of the 'Caterer' in respect thereof, which may arise.
16. The 'Caterer' will ensure the proper implementation of mobilization, operational, production and service plan along with the number of staff deployed and complete list of equipment/ tools at IIT Bhilai as per the details given and submitted by 'Caterer' in the tender document of IIT Bhilai.

Tender Inviting Authority: Registrar, Indian Institute of Technology

Name of Tender: e-Tender for providing Kitchen Services at Mess block, Indian Institute of Technology (IIT) Bhilai

Contract No: IITBh/Admin/2024-25/NIT/Mess/1 dated 04-06-2024

Name of the Bidder/ Bidding Firm / Company :	
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PRICE SCHEDULE

(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)

NUMBER #	TEXT #	NUMBER #	TEXT #	TEXT #	NUMBER #	NUMBER	NUMBER	NUMBER #	NUMBER #	TEXT #
Sl. No.	Item Description	Quantity	Units	Quoted Currency in INR / Other Currency	BASIC RATE In Figures To be entered by the Bidder in Rs. P	Excise Duty in Rs. P	GST @ 5%	TOTAL AMOUNT Without Taxes in Rs. P	TOTAL AMOUNT With Taxes in Rs. P	TOTAL AMOUNT In Words
1	2	4	5	12	13	14	15	53	54	55
1.01	MIX KITCHEN									
2	Breakfast									
2.01	Slices of plain bread (4 pieces) (White /Brown) & toasted with	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
2.02	Idli-sambhar (4 pieces)/ Dosa (2+1)/ Stuffed paratha (3+1)/Chole Bhature (2+1)/ Vada-Sambar (2+1)/ Puri-Sabji (4+2)/ Poha-Curd /Upma/ Uttapam (2+1).	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
2.03	Boiled Egg (2 pieces) for non-veg only)/fruits (150 g)/ Banana (02 pieces) for veg only.	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
2.04	Tea/Coffee or Milk (250 ml).	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
3	Basic Menu for Lunch as per tender									
3.01	Tawa Roti, Rice (Steam/ Jeera), Dal (Fry/Tadka/Garlic/Palak), one seasonal vegetable dry/semi-gravy, Salad, Pickel,Curd (150gm),Papad (02 big size),Fruit (150g)/Banana(02 pieces)	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
4	Basic Menu for Dinner as per tender									
4.01	Tawa Roti, Rice (Steam/ Jeera), Dal (Fry/Tadka/Garlic/Palak), one seasonal vegetable dry/semi-gravy, Salad, Pickel,Papad(02),Egg curry(02) for non-vegeterian, Paneer(200g) for vegeterian(once in a week),Chicken biryani (250 gm including 3 pieces of chicken + 1 scoop biryani rice only) with raita and sweet for non veg/ Paneer biryani (250 gm + 1 scoop) with raita and sweet for veg (both once a week)	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
5	Add-On Veg									
5.01	Corn flakes/Wheat flakes/Chocos/Dalia/Oats	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
5.02	Chicken curry/Butter chicken/chicken masala/any other chicken gravy item (200 gm with curry)	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
5.03	Paneer masala/Mushroom masala/mix veg/kofta/any other veg gravy(150 gm)	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
5.04	Sweet (2 pieces) (Gulab jamun/Rasgulla/etc)	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
6	Executive Category breakfast	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
7	Executive Category Lunch and Dinner	1.000	Nos	INR			5.00	0.00	0.00	INR Zero Only
Total in Figures								0.00	0.00	INR Zero Only
Quoted Rate in Words								INR Zero Only		